Guide to local NHS services available over Easter Bank Holiday 2018

Local residents are being urged to use NHS services wisely and ensure they choose the right service for their illness or injury over the Easter bank holiday weekend.

Our practice will be closed...

Friday, 30th March and Monday, 2nd April 2018, Re-open on Tuesday, 3rd April 2018

There will be a wide range of other local NHS services available during this time including:

• **NHS 111**
  Open 24/7, 365 days a year, NHS 111 connects patients to a team of fully trained call advisers who are supported by experienced nurses, paramedics, and GPs.

  They will ask questions to assess the symptoms, and give healthcare advice or direct the caller to a local NHS service. If necessary they can also call an ambulance or direct people straight to A&E. Calls to NHS 111 are free from a landline or mobile phone

• **GPs**
  When your GP practice is closed you can access the GP out-of-hours service by calling NHS 111. The NHS 111 team will assess your condition over the phone and if they think you need to be seen by a health professional, they will refer you to the OOH GP service.

• **Pharmacies**
  Pharmacies are open across the area during Easter; some are even open on Easter Sunday. Pharmacies can help with a range of things including aches, hangovers, colds, emergency contraception, and non-prescription medication. Opening times for pharmacies can be found [HERE](#) or you can call NHS 111.

• **Minor Illness and Injury Units**
  Minor Illness and Injury Units can treat a range of minor illnesses and injuries such as sprains and strains, broken bones, minor burns and scalds, minor head and eye injuries, bites and stings. Opening hours are as follows:

  **Peterborough MIIU**
  Monday – Sunday: 8am-8pm
  Open seven days a week, including weekends and Bank Holidays (Good Friday and Easter Monday)

  **Ely MIU**
  Monday – Friday: 8.30am-6pm
  Saturday/Sunday: 8.30-6pm
  Easter Sunday/Bank holidays: 8.30-6pm

  **Doddington MIU**
  Monday – Friday: 8.30am-6pm
  Saturday/Sunday: 9am-5pm
  Bank holidays: 9am-5pm
  Easter Sunday: 9am-5pm

  **North Cambs Hospital, Wisbech**
Monday – Friday: 8.30-6pm
Saturday/Sunday: closed
Bank holidays/Easter Sunday: closed

- **Mental Health – 111 option 2**
The First Response Service (FRS) in Cambridgeshire and Peterborough provides those in mental health crisis with the opportunity to get access to help quickly, by calling NHS 111 and selecting option 2*.

The service allows patients or carers to speak to specially-trained mental health staff who can provide advice, support, and signposting to other services. The service is available 24/7, 365 days a year. Click [HERE](#) for further information. Calls to NHS 111 are free from a landline or mobile phone.

*Patients registered with practices in Wisbech can access the service via dialling 111. The call handler will then transfer them direct to the FRS service.

- **Dental emergency and out-of-hours care**
If you think you need urgent care, contact your usual dentist as some practices offer emergency dental slots and will provide care if clinically necessary. You can also call NHS 111, who can put you in touch with an urgent dental service.